

Lr.No.:TSBCL\MIS Section\2016-2017

Dt. 28.02.2017

// COMPREHENSIVE AMC ORDER //

CIRCULAR - N° 121

Sub : TSBCL - MIS section - Comprehensive AMC of Canon Printers - Order released - Reg.

Ref : Your Quotation Lr No. UIPL/TSBCL/003/2017 dated : 24.02.2017.

With reference to subject cited above, we are pleased to place order towards Comprehensive AMC of Canon Printers IR2202 / IR2202N range of Photo copiers for 17 numbers which are installed at TSBCL Depots and Corporate office in the Telanagana State. (Machine Numbers List Annexed).

The Cost of AMC for each Printer is Rs. 8,050/- (inclusive of all Taxes). The AMC period will be for one year. The AMC period starts from 01.03.2017 to 28.02.2018. The Total AMC cost is Rs. 1,36,850.00 for 17 Canon Printers. The payment of AMC will be made in 2 installments (68,425+68,425=1,36,850). The 1<sup>st</sup> AMC payment will be released along with AMC order as 50% advance and 2<sup>nd</sup> payment after completion of 1 year.

The AMC terms and conditions are as follows :-

**TERMS AND CONDITIONS:**

- 1) The AMC payments will be made by TSBCL, Corporate office.
- 2) The AMC contract will be for a period of one year commencing from 01.03.2017 to 28.02.2018.
- 3) All the spares and Electronic boards are included in AMC.
- 4) Any number of break down call will be attended by M/s UNICOM.
- 5) Consumables like Toner Catrdlde, Drum unit and Fixing Film unit are not covered in the contract.
- 6) TDS will be deducted as per the rates prevailing at the time of release of payments.

- 7) M/s UNICOM will attend Regular Corrective Maintenance (CM call) will be done within 4-6 hours for Local Depots, the Non-local depots will be attended on the next day.
- 8) The Preventive Maintenance (PM call) will be done for all the Canon Machines once in a quarter.
- 9) In case of any Canon Printer is down for more than 2(two) working days, a standby system will be provided by M/s UNICOM at free of cost till the system is put back in operation. Failure on part of M/s UNICOM to install standby system during breakdown, Rs. 500.00 per day will be charged to M/s UNICOM as penalty.
- 10) The preventive maintenance and call reports attended by M/s UNICOM Signed by the Depot Manager during the quarter should be submitted to the Corporate Office at the end of the Quarter.
- 11) The TSBCL may terminate this contract by giving one month notice during the contract period if the services are found unsatisfactory, duly deducting relevant period maintenance charges proportionately.
- 12) Jurisdiction: All and any disputes of difference arising out of or touching this order shall be decided only by the Courts or Tribunals situated in Hyderabad / Secunderabad.

Request to acknowledge the receipt of the same.

*(BY orders of Managing Director)*

**GENERAL MANAGER (MIS)**

To

**M/S UNICOM Infotel Pvt Ltd.,  
 Plot No. 1, Indra Towers, Wellington Road, Picket,  
 Secunderabad, 500 009, 040-40354035.  
 Contact Person : Narasimhan K, 9100119491.  
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**Copy to All Chief Managers / Managers in the State.**

**Copy to GM (MM & Excise), G.M(F&A).**